Global Warranty

The following table provides the standard warranty length, upgrade options, available services, and support contact information. The policies therein apply to all Avocor Displays, Avocor Google Meet Hardware, and Avocor OPS computers.

Touch Screen Collaboration
For following products: A Series** | E Series* | F Series | G Series | H Series | S Series** | W Series

Region	Standard Warranty	Upgrade Option	Service Location
North America	3 year Advanced Exchange	2 year extension	Portland, Oregon
European Union	3 year Advanced Exchange	2 year extension	Blaricum, Netherlands
UKI	3 year Advanced Exchange	2 year extension	Northampton, England
UKI (Education)+	5 year Advanced Exchange		Northampton, England
India	3 year Advanced Exchange	2 year extension	Bangalore, India
Middle East & Africa	3 year Return to Base	2 year extension	Portland, Oregon
Australia	3 year Return to Base	2 year extension	Tainan, Taiwan
Asia	3 year Return to Base	2 year extension	Tainan, Taiwan

Ultra Wide Displays
For following products: L Series

Region	L Series Standard Warranty	Upgrade Option	Service Location
North America	1 year Advanced Exchange	2 year extension	Portland, Oregon
European Union	1 year Advanced Exchange	2 year extension	Blaricum, Netherlands
UKI	1 year Advanced Exchange	2 year extension	Northampton, England
India	1 year Advanced Exchange	2 year extension	Bangalore, India
Middle East & Africa	1 year Return to Base	2 year extension	Portland, Oregon
Australia	1 year Return to Base	2 year extension	Tainan, Taiwan
Asia	1 year Return to Base	2 year extension	Tainan, Taiwan

Ultra Wide Displays
For following products: E92 Series

Region	E92 Series Standard Warranty	Upgrade Option	Service Location
North America	3 year Advanced Exchange	2 year extension	Portland, Oregon
European Union	3 year Advanced Exchange	2 year extension	Blaricum, Netherlands
UKI	3 year Advanced Exchange	2 year extension	Northampton, England
India	3 year Advanced Exchange	2 year extension	Bangalore, India
Middle East & Africa	3 year Return to Base	2 year extension	Portland, Oregon
Australia	3 year Return to Base	2 year extension	Tainan, Taiwan
Asia	3 year Return to Base	2 year extension	Tainan, Taiwan

Direct View LED
For following products: X Series

Region	Standard Warranty	Upgrade Option	Service Location
North America	3 year Advanced Exchange	2 year extension	Portland, Oregon
European Union	3 year Advanced Exchange	2 year extension	Blaricum, Netherlands
UKI	3 year Advanced Exchange	2 year extension	Northampton, England
India	3 year Advanced Exchange	2 year extension	Bangalore, India
Middle East & Africa	3 year Return to Base	2 year extension	Portland, Oregon
Australia	3 year Return to Base	2 year extension	Tainan, Taiwan
Asia	3 year Return to Base	2 year extension	Tainan, Taiwan

Professional Displays
For following products: K Series

Region	Standard Warranty	Upgrade Option	Service Location
North America	3 year Advanced Exchange	2 year extension	Portland, Oregon
European Union	3 year Advanced Exchange	2 year extension	Blaricum, Netherlands
UKI	3 year Advanced Exchange	2 year extension	Northampton, England
India	3 year Advanced Exchange	2 year extension	Bangalore, India
Middle East & Africa	3 year Return to Base	2 year extension	Portland, Oregon
Australia	3 year Return to Base	2 year extension	Tainan, Taiwan
Asia	3 year Return to Base	2 year extension	Tainan, Taiwan

Digital Signage
For following products: B Series | R Series

Region	Standard Warranty	Upgrade Option	Service Location
North America	3 year Advanced Exchange	2 year extension	Portland, Oregon
European Union	3 year Advanced Exchange	2 year extension	Blaricum, Netherlands
UKI	3 year Advanced Exchange	2 year extension	Northampton, England
India	3 year Advanced Exchange	2 year extension	Bangalore, India
Middle East & Africa	3 year Return to Base	2 year extension	Portland, Oregon
Australia	3 year Return to Base	2 year extension	Tainan, Taiwan
Asia	3 year Return to Base	2 year extension	Tainan, Taiwan

Touch Screen Collaboration
For following products: Google Meet Series One Desk 27

Region	Desk 27 Standard Warranty	Upgrade Option	Service Location
North America	1 year Advanced Exchange	2 year extension	Portland, Oregon
European Union	1 year Advanced Exchange	2 year extension	Blaricum, Netherlands
UK&I	1 year Advanced Exchange	2 year extension	Northampton, England
India	1 year Advanced Exchange	2 year extension	Bangalore, India
Middle East & Africa	1 year Return to Base	2 year extension	Portland, Oregon
Australia	1 year Return to Base	2 year extension	Tainan, Taiwan
Asia	1 year Return to Base	2 year extension	Tainan, Taiwan

Touch Screen Collaboration
For following products: Google Meet Series One Board 65

Region	Board 65 Standard Warranty	Upgrade Option	Service Location
North America	3 year Advanced Exchange	2 year extension	Portland, Oregon
European Union	3 year Advanced Exchange	2 year extension	Blaricum, Netherlands
UK&I	3 year Advanced Exchange	2 year extension	Northampton, England
India	3 year Advanced Exchange	2 year extension	Bangalore, India
Middle East & Africa	3 year Return to Base	2 year extension	Portland, Oregon
Australia	3 year Return to Base	2 year extension	Tainan, Taiwan
Asia	3 year Return to Base	2 year extension	Tainan, Taiwan

Accessories
For following products: Avocor OPS PCs | Mobile Stand

Region	Standard Warranty	Upgrade Option	Service Location
North America	2 year Return to Base	N/A	Portland, Oregon
European Union	2 year Return to Base	N/A	Blaricum, Netherlands
UKI	2 year Return to Base	N/A	Northampton, England
India	2 year Return to Base	N/A	Bangalore, India
Middle East & Africa	2 year Return to Base	N/A	Portland, Oregon
Australia	2 year Return to Base	N/A	Tainan, Taiwan
Asia	2 year Return to Base	N/A	Tainan, Taiwan

Avocor Service Hubs: North America – Portland, Oregon, India - Bangalore, Middle East & Africa - Portland, Oregon, European Union – Blaricum, Netherlands, UKI – Northampton, England, Australia & Asia - Tainan, Taiwan.

*Not E92
** Available in certain regions only

Talk to Avocor Support

Warranty status is determined from the initial purchase date by the end user and extends only to the initial end user cited at time of original sale